



Date: Aug 10th, 2018

To whom it may concern:

It's my absolute pleasure to recommend Union Impact as a cloud based software provider for Unions.

Our union, the Southwest Regional Council of Carpenters has been using Union Impact to manage our Market Recovery program (since July 2014) and our Project Profiling program (since September 2017). Union Impact made it easy for our council to get started. They handled the system setup, data transfer and training for our staff.

By switching to Union Impact our council has realized the following benefits:

- Centralized project management for the entire council across six states and 29 locals.
- The Intuitive design promotes ease of use to achieve quantifiable objectives.
- The ability to do real time tracking of job development and representative activities.
- Due to the integrated nature it has allowed us to free up man power that was once used on writing reports, consolidating information, and tracking jobs and contractors.

In addition, we couldn't be happier with the level of service, support and upkeep they provide on a continuous basis. They have continually provided prompt support and have delivered on our requests for customization and changes to the site without delay.

Please feel free to contact me via e-mail at jdotson@swcarpenters.org, or by phone at (213) 503-1435 should you like to discuss our experience with Union Impact further. I'd be happy to expand on my recommendation.

Best wishes,

Joe Dotson
SW Regional Council of Carpenters
Database Manager and Dispatch Systems Administrator